AllTEK services

OMEGA INSURANCE SOLUTIONS

CASE STUDY

Omega Insurance Solutions

Company & Location	Omega Insurance Solutions
Industry	Insurance
Case Study Respondent	Keith Steverson, Vice President

Insurance Company embraces the cloud with modern security and productivity through Microsoft 365

Company and Client Overview

Omega Insurance Solutions is a wholesale broker dedicated to writing insurance through independent agencies. They specialize on Workers' Compensation and Admitted Commercial Lines.

The Challenge

The security and protection of client information is of utmost importance. As Omega moved to an increasingly remote workforce, they needed to know the cybersecurity of their firm was not being sacrificed.

They came to Alltek with this request: "We need to be able to move away from onsite servers and take advantage of a remote workforce while staying productive and secure"

Solutions

When evaluating cybersecurity, there is a balancing act of security and practicality. You cannot lock an organization down so much that it has a negative impact on productivity. This balancing act brought us to the following solutions:

1. **Microsoft 365 Business Premium**

This was an obvious choice for a remote work force due to the following features:

- **Encryption**
- **Data Loss Prevention -** eliminates sensitive information accidentally being shared outside the organization.
- **Conditional Access -** puts parameters on how and when a user can access company information. For instance, no one can access SharePoint from a different country. Even if they had the user's credentials and second form of authentication.
- **Intune** – This standardizes computer rollouts. Not only does it ensure all of the security features are deployed, but it also allows the organization to scale easily.

2. Advanced Endpoint Protection

When a computer is no longer under the umbrella of the firewall, the focus needs to shift to the endpoint rather than the office network. By implementing an advanced endpoint protection, each laptop/desktop has an entire security suite that travels with them, wherever they go.

3. Managed Detection and Response

To identify if a hacker has managed to make it on one of these endpoints, our sophisticated MDR will alert us in real time and provide quick and effective remediation.

4. Printix

Printix was used for cloud print management and so that there was no sacrifice with print management after discontinuing the onsite server.

Results

Omega Insurance Solutions is now on the forefront of cybersecurity with advanced cybersecurity layers and best practices applied through their Microsoft licenses. They can now work remotely or expand with remote workers without sacrificing security or productivity.

New computer deployments are easy and standardized with Microsoft Intune through their Microsoft 365 Business Premium subscription.

Omega can scale knowing they are protected and able to work effectively from anywhere.

Testimonial

"Omega has greatly benefited from Alltek redoing our email platform and servers. We keep hearing of companies falling to ransomware, so we needed to have something in place to help prevent this and to help cut costs by going to cloud based servers rather than buying expensive servers every few years.'
Alltek delivered on all and even added training to keep our employees from clicking on or downloading bad links. The emails now automatically have an added feature that prevents end users from damaging our company when they click a link that is from a hacker or ransomware. Nothing seems foolproof these days in cybersecurity, but we know our information now has the best protection out there through Alltek."

Keith Steverson
Vice President, Omega Insurance Solutions

(863) 709-0709 | info@AlltekServices.com | www.AlltekServices.com
2810 Parkway Suite 1. Lakeland, 33806. United States